



Village of Marvin - Active Waste FAQs

Why did the Village of Marvin contract with Active Waste?

The Marvin Village Council decided to initiate this service for better service and performance, increased safety in our neighborhoods, preservation of Village roads, lower annual costs to residents, standardized collection days, reduced emissions and more.

How can I contact Active Waste?

By Phone: 704-626-7400, By Email: info@activewastesolutions.com, or by website: www.activewastesolutions.com

When will I receive my new trash bins?

Rollout container delivery for residents who are NOT currently using Active Waste Solutions will occur the week of March 21.

Can I order extra trash bins?

Extra Bins: Additional container(s) for garbage or recycling are available for an initial fee of \$10, plus \$4 per month collection fee billed by Active Waste Solutions directly to the resident. Call Active Waste Solutions at 704 -626-7400 to request additional containers.

When should I cancel my current trash service?

If you have another vendor, you need to schedule cancellation of current service, effective April 1 and request they pick up their containers. Current Active Waste Solutions customers do NOT have to call or change containers.

How will I know my collection date?

Each resident will receive a letter in the mail informing them of their exact collection date the week of March 15. Route Maps will be available to the public that week. Yard waste will be collected every Tuesday for all residents.

What time should we leave out trash bins on our pickup day?

We suggest you leave your trash bins out the night before your pickup day, because pickup times can vary. If you must wait until the day of your pickup, Active Waste requests that your bins be ready by 6 a.m.

What if I can't physically take my trash bin to the curb?

Customers who physically cannot get containers to the curb will be provided back door service upon request, free of charge. Contact Active Waste Solutions for more information, 704-626-7400.

Are there any service options for those with very long driveways?

Additional service for residents who have long drives that do not want to push carts to the roadside are available at an extra cost. Contact Active Waste Solutions for more information, at 704-626-7400 and ask about “Valet back door” service. The fee for this extra service is in addition to what is collected through your taxes and is billed to you directly through Active Waste. The cost for valet service of one container weekly is \$35 per month; for two containers the cost is \$44 per month, billed directly to the homeowner.

How much does Active Waste cost?

Your Active Waste fees are collected in your Union County taxes each year.

2021 Tax Bills included a \$61 charge for Solid Waste for services to be offered April - June of 2022.

2022 Tax Bills (mailed this fall and due January 2023) will include a \$244 charge for Solid Waste for garbage, recycling, and yard waste for July 2022 - June 2023.

What if I am a new homeowner in Marvin?

New Residents will pay their pro-rated service fee through the Village of Marvin Finance office. Please contact us at 704-843-1680.

What if I am not technically a Marvin resident?

If you are a non-Marvin resident, you will NOT be serviced by us and will need to find your own vendor. Active will service your house for garbage and recycling for \$31/month (\$128 higher than the annual cost of Marvin residents) OR you can voluntarily annex into Marvin and get Marvin rates. [Click Here for More Information on Annexation.](#)

What items can I recycle?

The list of what can and cannot be recycled is vast. Please visit the [Active Waste Recycling](#) page for details and the most up to date lists.

Can Active Waste dispose of paint or chemicals?

We do not accept paint or chemicals. They can be disposed, free of charge, at Foxhole Recycling Center - 17131 Lancaster Highway, Charlotte, N.C.

Is there a charge for bulk items such as furniture, appliances and rugs?

Annual Cleaning Event: Active Waste Solutions will offer FREE bulk, electronics, and white goods (appliances) drop off on August 6, 2022 for Village of Marvin residents. Details of this one-day event will be posted at a later date. If you need to schedule additional bulk pickups throughout the year, there is a charge to remove a bulk item, and the cost depends on the type and size of the item. You would need to contact Active directly to schedule the pickup.

What types of trash can be thrown away in Residential bins?

Regular household trash is fine to throw away. Bagged yard waste can be placed into the trash bins. If another bin is needed, please call the office to add that onto the account. Additional charges will apply. We cannot pick up construction materials, dirt, or mulch in our residential bins. For additional service or dumpster rental, please contact our office.

Other Helpful Links:

[CLICK HERE](#) for our Solid Waste Page on our Village of Marvin Website.

[CLICK HERE](#) for additional information on our FAQ Page and select Solid Waste from the options.

[CLICK HERE](#) for our March 1st Active Waste announcement including helpful guidelines.